FREQUENTLY ASKED QUESTIONS

SAPPHIRE II ADJUSTABLE SERIES Adjustable Sapphire II High Lumen Reflector

Question: Do the new adjustable reflectors require a special housing?

Answer: Yes, there is new series of housings just for the Sapphire II Adjustable. It is large Non-IC housing to allow for full adjustability. The housing is vented for cool operation and long life.

Question: There are graduation marks on the unit to show the angle of aiming and it is lockable. Why is this important?

Answer: There are several reasons why this is important. If you using for wall washing it is important that all are set a the same degree for consistent performance. In a slope ceiling application all units can be adjusted and locked into the proper angle to get even light distribution.

Question: Can I used the graduation scale and locking screw once the reflector is installed in the housing?

Answer: No, these features are intended to be used prior to installing in the housing.

Question: Can I adjust the angle and rotation after the reflector assembly is installed in housing?

Answer: Yes, as long as the locking screw has not been tightened, there is complete vertical and horizontal adjustment from below the ceiling.

Question: Can I change the beam spread in the field?

Answer: NO! The beam spread must be specified when ordered.

Question: Why is the reflector cut at an angle?

Answer: Nora designed the double pivoting mechanism to maximize output when adjusted. The bias cut reflector allows the light out, improves aperture brightness and flash. Others will use single point pivoting, where most of the light hits the side of the reflector causing poor performance and a flash of light at the aperture.

Question: I do not see a retrofit version. Are there plans to have one?

Answer: No, because of the adjustability it requires a dedicated larger housing to meet UL requirements.